



AUSTRALIAN HEAVY VEHICLE REPAIRERS ASSOCIATION

Ensuring Quality, Service and Safety

AHVRA Member Update

February 2017

Dear AHVRA Member,

Please find your February AHVRA update below;

Annual Membership

Any members who have not paid annual fees please do so as a matter of urgency as much is to be done this year and we value your membership.

WOHVR (Written off heavy vehicle register)

Prior to Christmas, a meeting took place with the Federal minister for Infrastructure and Transport, with a request made by him for an update on the current progress. We advised him that the NHVR (National Heavy Vehicle Regulator) advised that a process was underway between the jurisdictions with the NHVR to finalise aspects of what the National Heavy Vehicle Registration Scheme will look like.

What appears to be the case is that the scope of the H.V Registration Scheme seems to have been dwarfed by the focus of mid-level jurisdictional officers in the pursuit of the Written off Heavy Vehicle Register. This appears to indicate that despite the agreement from the Transport and Infrastructure Council (TIC) that the Written off Heavy Vehicle Register be incorporated into a national scheme, there are now questions from jurisdictional officers as to whether this was the intention of TIC.

We are subsequently requesting clarification be provided by the Commonwealth or Transport and Infrastructure Council regarding the status of the register. Our understanding is that the intention from Ministers was indeed that it be delivered with the National Heavy Vehicle Registration Scheme. It is concerning that despite the excellent continued support we have received for a Written off Heavy Vehicle Register at Ministerial level it appears there are continued efforts within jurisdictional bureaucracies to thwart this important national initiative. Your committee will be vigorously pursuing the above and will keep you informed.

Website

An update and new look for the [AHVRA website](#) is underway – the committee have submitted various improvement suggestions.

We invite any suggestions, comments or ideas you might have.

Insurance Rates

Positive feedback from members as to fair and reasonable rates being received from Insurance Companies is pleasing.



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2017 Conference

At a Committee meeting held on 22 February 2017 it was decided that the AHVRA Conference would be postponed to allow the time required to fight for the urgent need for Heavy Vehicles to be included on the WOVR. This is seen as the biggest issue at hand and we don't want conference planning to draw valuable resources away from this mission. The AHVRA will still provide a networking/cocktail event on the evening of the 25th of May 2017 at the Emporium Hotel in Brisbane.

This will allow members to catch up for a few drinks and network with the sponsors and suppliers that provide valuable support to our industry.

We hope you can attend and show your support. A registration form will be sent out to AHVRA Members in early March 2017 and we ask that you complete this and return it to Head Office ASAP.

We have a limited number of rooms at the [Emporium Hotel](#) (an award winning boutique hotel in Brisbane). These rooms will be allocated on a *first in first served basis*.

Authority to Begin Repairs

A reminder to repairers that the Motor Vehicle Insurance and Repair Industry Code of Conduct does not allow for a repairer to dismantle a vehicle for the purpose of preparing an estimate unless requested or authorised to do so by the insurer. We recommend members send images to the insurer requesting permission to carry out any dismantling to protect themselves from any allegation of a breach of the Code.

Suncorp Issue

Several examples have been submitted by members that indicate an aggressive change in practice by this insurer in their approach to Commercial vehicle assessment & authorities.

It appears Suncorp have directed assessors to not assess and authorise - but to submit proposed adjustments to a team at Head Office that slash quotes further in an apparent cost cutting drive.

Evidence obtained shows significant delays and unacceptable downtime for customers, together with unreasonable adjustments without any apparent basis for reduction.

Several current examples are being documented and AHVRA will write to Suncorp and arrange a meeting ASAP.

Should you have any instance of these practices we urge you to contact us and submit details.

Sponsor / Supplier Additions

Win a BMW S 1000 RR Motorcycle with Axalta!

Experience the thrill of riding a new BMW Motorcycle! One lucky Axalta customer will win a BMW S 1000 RR Motorcycle valued at \$28,000 in Axalta's Built for Performance promotion.

In addition to this prize, Axalta Coating Systems will donate \$10, for every entry received, to OzChild. To be eligible to enter, simply purchase an eligible promotional kit, then head to the Axalta Interactive App to enter.



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BUILT FOR PERFORMANCE WIN A BMW S 1000 RR Valued at \$28,000



KIT 1 Buy any 5L Clear Coat plus Hardener from one of Axalta's signature brands - Standox®, Spies Hecker® or Cromax® **Plus** any Sagola® Spray Gun.



KIT 2 A subscription to the SEAMLESS Bodyshop Management Program.

6 month subscription = 6 entries
12 month subscription = 12 entries



Buy one of the promotional kits shown to be eligible. Keep your invoice/receipt and head to the **Axalta Interactive App** or www.axaltapromotions.com.au. For every entry received Axalta will donate \$10 to OzChild.

Terms & Conditions apply. Competition opens 6 February 2017 and closes 30 April 2017.
Permit No. NSW LTPS/17/10866, ACT TP 17/00074, SA T17/84.



Full details on Axalta Interactive App or www.axaltapromotions.com.au

Entries close 30th April 2017. Permit No. NSW LTPS/17/10866, ACT TP 17/00074, SA T 17/84.

Introducing Seamless, the web-based Bodyshop Management System

Axalta Coating Systems has launched SEAMLESS bodyshop management software for collision repairers into the Australian market.

This web-based bodyshop management system aims to improve repairers' effectiveness and efficiency in operating their bodyshops and is available through subscription.

For more information or a demonstration, contact Michael Kirchner on 02 8818 4343 or visit www.seamlessbsm.com.au

Until next time...

Yours sincerely,

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