



# AUSTRALIAN HEAVY VEHICLE REPAIRERS ASSOCIATION

*Ensuring Quality, Service and Safety*

## AHVRA Member Update

*September 2017*

Dear AHVRA Member,

**Please find your September AHVRA update below;**

### **WOHVR (Written Off Heavy Vehicle Register)**

Good progress is being made with Transport NSW and the ERG (Expert Reference Group). Three meetings have been held with positive results. The Committee members have met with Delta –V Accident Research to assist with the criteria. The criteria has now been circulated to all ERG members for comment prior to approval.

A meeting is scheduled with Transport for NSW representative on Thursday 21 September 2017 with members of the AHVRA committee to be held at MTANSW offices.

Further meetings are scheduled for 8 and 13 October. The Ministers Office has advised they still expect legislation to be presented by the end of the year.

### **457 Visas**

The panel beating trade has been re-instated to the National Skills Shortage List, while Spray painters have not. This is being discussed with Government.

### **Auto Insurance**

Questionnaires have been sent out by Jardine Lloyd Thompson and a good response has been received. If you have not yet responded we suggest you take advantage of this free comparison opportunity.

### **Sponsor support**

We are pleased to report that a recent price misunderstanding involving Obrien's Glass that when brought to our attention was attended to in less than 24 hours. A big thank you to Obrien's and Marina Saliba for her personnel attention in resolving the issue.

### **Fleet Pool Members**

Repairers who are Fleet pool members are reminded that a Board / Members meeting is proposed for the end of the year, you will be advised of the time and place as soon as available.

### **Financial Ombudsmen Decision**

A recent case of dispute between a Consumer and Insurer in relation to damage consistent with an incident has been finalised in the consumer and repairers favour. This involved a commercial vehicle where the damage was disputed by the insurance assessor and the repairers quote adjusted accordingly. The consumer through their Insurance Broker arranged for an independent assessment to be conducted which was in total contrast to the insurers Assessors. The dispute was then referred to the Financial Ombudsmen Service with a finding in favour of the independent assessment resulting in the insurer paying the original repair quotation amount. We remind all repairers that if any issues arise you should contact your Association who will endeavour to provide assistance in these situations.



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## Sponsor / Supplier Additions



### Sealant Special – Aerobolt

Aerobolt Australia are currently offering a special on sealants, where you can save over 15% on your next order.

For bulk purchases of 5 of the same product placed before 30 September 2017 you will receive a 6<sup>th</sup> product free of charge!

Aerobolt can be contacted via (02) 9755 3747, or via their website: <http://aerobolt.com.au/>.



### Wipe Away your Worries with Sontara! – Axalta Contribution

Axalta has recently expanded the range of Sontara wipes available through it's distribution network.

Sontara's range of high-quality wipes have been especially designed for the automotive repair market, including Commercial Vehicle repairs. Manufactured through an unique hydro-entangling process, Sontara wipes deliver super absorbency, excellent strength and durability and extremely low lint. With a wipe for every stage of the repair process, you can be sure to get the job done right the first time.

**Sontara**®

The newly introduced wipes include: Solvent Wash & Dry Cloth, Polish/Detail Cloth, Clean-Up Wipe and an Aerospace wipe. This compliments the existing range of Degreasing Cloth, Primary Tack Cloth, Static Control Wipe Pre-sealed individual packs and Heavy Duty Industrial Wipes.

Contact Axalta on 1800 292 582 or visit [www.axalta.com.au/sontara](http://www.axalta.com.au/sontara) for details. A complete range of Sontara® wipes are available through Axalta's network of Distributors.

### Paint Defect Troubleshooting – Axalta Attachment

Please see attached Axalta newsletter regarding Paint Defect Troubleshooting. In this newsletter, "Fish Eyes" are covered.

*Until next time...*

Yours sincerely,

**Richard Nathan, Chairman**

**Australian Heavy Vehicle Repairers Association**

**Phone: 02 9016 9030 | Email: [mail@ahvra.com.au](mailto:mail@ahvra.com.au)**