

# Damage is not always evident.

•SOMETIMES, EVEN IN SEVERE ROLLOVER CASES, THERE DOESN'T APPEAR TO BE MUCH DAMAGE.

•THIS VEHICLE WAS WRITTEN OFF FROM THE INSURANCE COMPANY AND SOLD BACK TO THE AUCTION YARD.



# Questions to be asked!

- This vehicle was then purchased back from the auction yard and repaired by an unknown, unlicensed repairer!

- Does the “back yard” repairer know what to look for?

- Do they have the equipment and expertise to undertake the repair?

- Have they looked at the internal steering components, chassis and suspension, turntable etc.?

- Or have they only performed the cosmetic panel damage that is visible in order to get the vehicle back on our roads and ready to sell to the next unsuspecting buyer?



# Major Safety Concerns Require Major Change!

- Today's vehicles carry more technology than ever before
- Computer downloading of engine management, composite materials used in construction and advancements in safety systems all require specialist training techniques.
- Heavy vehicle smash repair establishments investing tens of millions of dollars in equipment in order to correctly and safely reinstate vehicles to pre-accident condition



# Following the Code of Conduct

- All licensed repairers and members of the Australian Heavy Vehicle Repairers Association are signatories to the Repairers Code of Conduct and adhere to its guidelines
- The majority of Insurance Companies are signatories to the Repairers Code of Conduct and adhere to its guidelines.
- If a total loss truck is purchased at an auction yard by a “back yard” inexperienced repairer, they do not have any restrictions on whether to follow the code or not!

# “Our Solution”

- All heavy vehicles involved in major accidents that are deemed a total loss should NOT be allowed to be repaired and re-registered back on our roads.
- A register of total loss vehicles to be kept with the appropriate authorities.
- Licensing of ALL heavy vehicle repairers to enable the safety of heavy vehicles after accident damage has been performed.
- Any repairer who undertakes repairs to heavy vehicles meet the minimum equipment levels and standards as set by the Australian Heavy Vehicle Repairers Association

**Thank you.**

Presented on behalf of the

**National Heavy Vehicle  
Repairers Association**